



Microkerf

Laser Cutting, Drilling and Welding

QUALITY POLICY

This quality policy applies to all contracts undertaken by Microkerf Ltd. It is the policy of the company to control the quality of its services as required by recognised standards. Work is carried out to match or exceed customer specifications in terms of product quality and timeliness of delivery.

This quality policy is based on ISO 9001, 2008 and provides for the maintenance of quality standards, and the provision for inspection and verification of product at all stages to ensure that customer requirements are met.

The Company's objectives for quality include continuous improvement in the following areas: -

- Response to enquiries and tenders.
- Reduce the level of corrective actions and customer returns
- Adherence to agreed delivery promises.

The company's executive team is responsible for the periodic review of this quality policy and of the Quality Manual to ensure that it reflects the Company's organisational goals and the changing requirements of its customers.

The policy is implemented through a series of Quality Procedures, supported by a training programme to ensure that all personnel are capable of implementing their responsibilities.

Compliance with statutory requirements is implicit throughout the Company's operations, and forms part of the quality system.

This policy is authorised by the Managing Director and senior management.

The Managing Director, acting as the management representative is responsible for quality matters, and is responsible for ensuring that this quality policy is understood, implemented and maintained throughout the company.

David Gattward
Managing Director

Tel: 0116 267 1408

E-mail: sales@microkerf.com

Web Site: www.microkerf.com

Fax: 0116 267 1409

Microkerf Ltd
1 Coal Cart Road
Birstall Industrial Estate
Leicester LE4 3BY

VAT No. GB 812 6034 64 Registered in England No. 4654281



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